

DISASTER & DELINQUENCY MANAGEMENT WORKSHOPS

November 24-25, 2009
 RBAP Conference Room, RBAP Building
 A. Soriano Avenue cor. Arzobispo Street
 Intramuros, Manila

Day 1: Disaster Management - Tools for Managing Emergencies

Time	Activity/ Topic	Speaker/ Facilitator
8.30am – 9.00am	Registration	
9.00am – 9.20am	Prayer	
	National Anthem	
9.20am – 9.30am	Welcome Address	
9.30am – 12.00nn	Workshop 1: Disaster Preparedness	Mr. Jove Tapiador Regional Manager, MABS
10.30am – 10.45am	Break	
12.00nn – 1.00pm	Lunch	
1.00pm – 2.00pm	Workshop 2: Disaster Plan Execution	Mrs. Meliza Agabin Deputy Chief of Party, and
2.00pm – 3.30pm	Workshop 3: Post-Disaster Recovery	Ms. Girlie Lopez Microfinance Specialist, MABS
3.30pm – 3.45pm	Break	
3.45pm – 4.45pm	Workshop 4: Disaster Management Review	Mr. Jove Tapiador
4.45pm – 5.00pm	Workshop Summary and Evaluation	Ms. Girlie Lopez
5.00pm – 5.30pm	Presentation of Certificates Closing Remarks	

Day 2: Delinquency Management - Managing Hard Core Accounts

Time	Activity/ Topic	Speaker/ Facilitator
8.30am – 9.00am	Registration	
9.00am – 9.10am	Prayer	
9.10am – 10.25nn	Workshop 1: Identifying Causes of Delinquency	Mr. Jove Tapiador Regional Manager, MABS
10.25am – 10.40	Break	
10.40am – 12.00nn	Workshop 2: Loan Portfolio Analysis	
12.00nn – 1.00pm	Lunch	
1.00pm – 2.00pm	Workshop 3: Collecting PAR Loans	Ms. Girlie Lopez Microfinance Specialist, MABS
2.00pm – 3.00pm	Workshop 4: Loan Write-offs	
3.00pm – 3.15pm	Break	
3.15pm – 4.15pm	Workshop 5: Remedial Management	Mr. Jove Tapiador
4.15pm – 5.00pm	Action Planning	Ms. Girlie Lopez
5.00pm – 5.15pm	Workshop Summary and Evaluation	
5.15pm – 5.45pm	Presentation of Certificates Closing Remarks	